SAMPLE QUESTIONNAIRE

YOUR FEEDBACK

We hope that you have enjoyed your time with the Yaga Bay Ecotour and Cultural Experience. Thank you for being our guest.

To help us make our venture the best, we would like you to answer the questions below. Your feedback is very important to us.

1. What do you think of our services?
   - Ease of bookings and arrangements
   - Visitor information (brochures, rules)
   - Transport
   - Town facilities and services
   - Camp facilities
   - Tents and bedding
   - Food
   - Use of resources
   - Waste disposal
   - Health, safety and security
   - Cultural experiences
   - Environment experiences
   - Our care for the environment
   - Walks (bush and beach)
   - Walkways and signs
   - Guides explanations and directions
   - Staff skills and knowledge
   - Staff attitude

   Please tick the box that most fits how you feel.

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2. What did you expect to get from the venture?

3. Did the venture meet your expectations?  YES  NO (please circle)
4 What were 3 things you enjoyed most?

5 What were 3 things you enjoyed least?

6 What are some things that we could do to improve the venture?

7 Please write any other comments you would like to make about our venture.

Thank you for taking the time to answer these questions.
Your feedback is valued.